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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Ozugur, et al. Docket: 139164
Serial No.: 10/721,558 Art Unit: 3628
Filed: November 25, 2003 Examiner: Tonya S. Joseph
Title: Web Based CRM Service Using On-Line Presence Information

RCE
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with
AF
10/25/07

AMENDMENT UNDER 37 C.F.R. § 1.116

M/S AF
Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Dear Commissioner:

Certificate Under 37 C.F.R. §1.8(a)

I hereby certify that this correspondence is being transmitted via facsimile to the Patent Office to telephone number 703-872-9306, Attn: Examiner Tonya S. Joseph, on September 27, 2007 in accordance with 37 C.F.R. §1.6(d).


Holly Rudnick